

Training
for
ALL Malaysians
Provided by PSMB's
1MalaysiaGRIP
Scheme



>10 years 2008 - 2014
bringing you home safely



Behavior-Based MHE

FORKLIFT, REACH TRUCK, POWERED PALLET TRUCK SAFETY OPERATIONS TRAINING PROGRAM

OVERVIEW

Our **Behavior-Based Material Handling Equipment Safety Operations Training** accredited by the **American Petroleum Institute** and adopted by **G-Force Forklift Training** is an international approach to safety that focuses on safe and unsafe behaviors of staff in the workplace. Its aim is to identify, influence, and change the unsafe behaviors that exist in the workplace, or reinforces the safe behaviors already established. Common Forklift Operations Training only conveys Safety Compliance Rules and Dos & Don'ts.

However, if behavior change is not conducted operators revert to their old practices after the training thus resulting in Zero ROI on the training investments. Accidents will continue to occur, causing damage to the quality of products, equipment, downtime, shipment delay, injuries and even fatalities due to such incidents. The end result is buyer lose faith in our Malaysian manufacturers.

G-Force Forklift Training's **effective learning methodology** which runs on the **7 Adult Learning Principle**, **FARMMOP** (Feedback Learning, Active Learning, Reinforcement Learning, Multiple Sense Learning, Meaningful Material Learning, Overlearning, Primarily & Recency Learning), plays an important key in ensuring the objectives of Behavior-Based Safety being imparted onto Forklift Operators

G-Force Behavior-Based MHE Safety Operations Training goes beyond common Forklift Safety Training, by integrating the latest behavioral research findings with a person-focused approach. The system teaches four critical skills – Acting, Coaching, Thinking and Seeing. When operators master all of the skills, they become responsible for their own and co-workers safety.



OBJECTIVE:

- ✓ To deliver a good understanding for new recruits as well as veteran drivers on the principles of safe forklift operation, the types and its operation procedures.
- ✓ To emphasize on safety awareness towards workplace hazards which arise from the use of forklift in accordance with the legal safety requirements under OSHA 1994 (Act 514) standard.
- ✓ To train and reveal the important issues that involves truck driving such as machines and technical knowledge, handling skills and the correct operational attitudes.
- ✓ To assist operators in enable them to identify and avoiding risk from surrounding people and the safeguard of fixed assets and goods lifted.
- ✓ To motivate operators to become well trained operators to perform better thus contributing in reducing the risk of damage to goods, equipment and human.
- ✓ To produce a highly skilled forklift operators with safety practice to become the most valuable asset for the company's mission.

TARGET PARTICIPANTS

- ✓ New & Experienced Forklift Operators
- ✓ Supervisor
- ✓ Fleet Manager
- ✓ Logistics / Warehouse Manager
- ✓ Safety Officer
- ✓ Maintenance Personnel

METHODOLOGY

- ✓ Lectures & Handout Notes with Q&A, Foreign language - Translators (Optional)
- ✓ Accident Pictures & Video shows with discussions
- ✓ Activity - Case studies discussion and presentation
- ✓ Pre / Post Objective Theory Tests

AWARD CERTIFICATION:

- ✓ Certificate of Achievement in Behavior-Based Material Handling Equipment Safety Operations certified by the American Petroleum Institute, USA

DURATION:

- ✓ 3 days - 21 hours
- ✓ Weekday OR Weekend Classes Available

COURSE FEE:

- ✓ RM 2,300.00 per pax (including GST)
- ✓ HRDF Contributors – Part fees paid by levy & balance by PSMB's 1 MalaysiaGRIP Scheme
- ✓ Non HRDF Contributor s– Fully paid by PSMB 's 1MalaysiaGRIP Scheme

COURSE CONTENT:

1. Basic Knowledge of Forklift Trucks
 - Function/ Definition of Forklift Trucks
 - Types of Forklift
 - General View of Forklift
 - Attachments
2. Operator's Daily Maintenance and Component Checklist
3. Application and Selection of Forklift & Attachment (Fork Positioner)
4. Common Abuse of Forklift
5. Difference between Forklift and Ordinary Trucks
6. Stability of Forklift
 - Load Centre, Combined Center of Gravity
 - Counterbalance of Forklift
 - Load Capacity Chart
7. Safety Management and OSHA
8. Two-steps Loading and Stacking & Unloading
9. Safe Load Handling
10. Ramps and Loading Bay
11. Safe Operations Onboard Ships, Vessel and near Wharfs
12. Cargo Handling Signs and Symbols
13. The Know-How of the Forklift
14. Case Studies of Forklift Related Accidents
15. Pre-Operation Maintenance Check of the Forklift

OUR LIST OF SATISFIED CLIENTS:

DRB Hicom, Proton, Perodua, Volvo Malaysia, German / Malaysian Automotive Lighting, Johnson Mathey (UK), TS Lear / Lear Corporation, EP Manufacturing Product, BMW Malaysia, Everspark Industries Sdn Bhd, Impress Steel / China Steel Corporation, Ann Joo Steel Bhd, Perwaja Steel, Air Products, TN Crane (ABUS) Sdn Bhd, Southern Steel Bhd, Malaysian Mosaiscs Berhad, Federal Fujikura Cables Berhad, Sarawak Timber Industry Development Board, TA Global, UAC Bhd, Cement Industries Manufacturing, Kantzen Tetsu / FACB, Kobe Technologies (Japan), W.R.Grace (Malaysia) Sdn Bhd, Blue Scope Steel Bhd, ICI Paints (M) Sdn Bhd / Akzo Nobel, Lafarge Cement Sdn Bhd, Orica – CCM Services, Luvata, Bauer Piling & Foundation, International Brass Industries Sdn Bhd, Emerson, Connel Brothers Sdn Bhd, Coilcraft (M) Sdn Bhd, Hatakeyama Engineering (M) Sdn Bhd, Circle Ring Network Sdn Bhd, Corro-Shield (M) Sdn Bhd, Bumi Wangsa Sdn Bhd, AME Engineering Industrial Sdn Bhd, B.Braun Industries, Triumph Drilling Services Sdn Bhd, Sidel Distribution (M) Sdn Bhd, Liebherr Appliances Kluang Sdn Bhd, Grief Sdn Bhd, Air Products Specialised Manufacturing, TN Engineering (Shah Alam) Sdn Bhd, TN Engineering (Johor) Sdn Bhd, AME Engineering, Percetakan Nasional Malaysia Berhad, Muda- Central Malaya Paper Sdn Bhd, United Paper Board (M) Sdn Bhd, Avery Dennison (Malaysia) Sdn Bhd, Mondi Packaging Kuala Lumpur Sdn Bhd, Linocraft Printers Sdn Bhd, Pemara Labels, Petroleum Nasional Berhad (PETRONAS), Shell Lubrication, Aker Solutions Sdn Bhd, FMC Wellhead Equipment Sdn Bhd, Brandt Oilfield Services (M) Sdn Bhd, Nov Sdn Bhd, Frontken Malaysia Sdn Bhd, Halliburton Manufacturing Sdn Bhd, Cameron International Malaysia (Subsea Systems) Sdn Bhd, Technip (France), Asiaflex Products Sdn Bhd, EEW, Sapura Acergy, Geveke Malaysia, KNM, Gas Malaysia, British American Tobacco, Optimal Chemicals (Petronas JV) Sdn Bhd, Felda Proctor & Gamble, BASF Petronas Chemicals Sdn Bhd, Dutch Lady, Guinness Anchor Berhad, Nestle, Fonterra Brands, Kraft Foods, Dow Chemicals (USA), Akzo Nobel / ICI Paints, IOI - Pan Century Oleochemicals Sdn Bhd, Orica CCM (Australia) Sdn Bhd, Gulf Chemicals Sdn Bhd., Felda - Malayan Sugar Manufacturing Co. Berhad, Gold Coin Specialities Sdn Bhd, Felda Palm Oil, Delichem Sdn Bhd, JB Cocoa Sdn Bhd, Titan Petchem (M) Sdn Bhd, Giant, AB Mauri Malaysia Sdn Bhd, Flextronics International (M) Sdn Bhd, Venture Industries Sdn Bhd, Samsung Electronics Display (M) Sdn Bhd, GE Aviation, Foamline, Motorola Penang, Dell Penang, Venture Technocom Systems Sdn Bhd, Elektrisola (M) Sdn Bhd, B.M. Nagano Industries Sdn Bhd, Kobe Precision Technology Sdn Bhd, Entegris (Malaysia) Sdn Bhd, MMI Precision Manufacturing Sdn Bhd, Brother Industries Sdn Bhd, Unisteel Technology (M) Sdn Bhd, Hitachi Aircon, Sapura Technologies (UK), Clarion, V.S Industry Sdn Bhd, WSP Plastic Industry Sdn Bhd, Bio Quantum, Vogel – Sitze, VYOS Technology Sdn Bhd, Megajounder, Beyonics Technology, Sanden Aircon, KDS Plastics Industry Sdn Bhd, Growth Well Industry Sdn Bhd, GG Circuits Industries Sdn Bhd, Luвата, PCA Technology, Wisedec, WPM Technology Sdn Bhd, KNM, Johnson Controls, Sensanta, Carsem (Hong Leong Group), Integrated Audio, ELO Dunia Manufacturing (EDM), Foresight, Eurocare / Criticare, J. B. Pharmacy (Hurix), Unisteel, Lab One Sdn Bhd, Mydin Mohamed Holdings Bhd, Watson's Personal Care Stores Sdn Bhd, Midas Mart /Merge Sdn Bhd, Tengku Badli Shah Mini Market Group, Segi Cash & Carry, Northport (Malaysia) Berhad, Senai Airport Terminal Services Sdn Bhd, Pelabuhan Tanjung Pelepas Sdn Bhd, Johor Port, Vopak New Port, Tiong Nam Logistics Solutions Bhd,NT Express Worldwide (M) Sdn Bhd, Agility Logistics Sdn Bhd, MAERSK Logistics, CCN Cold Chain Network, City-link Express Sdn Bhd, Naigal Nitto Agency Sdn Bhd, NITTSU Transport Services (M) Sdn Bhd, Nippon Express Sdn Bhd, Kuehne & Nagel Sdn Bhd, G-Force Forklift Services Sdn Bhd, Hitachi Transport Systems, Expeditors Sdn Bhd, MISC Integrated Logistics, MAS Cargo, Holcim, Damco Logistics, EW Machinery Sdn Bhd, Near Sea Warehouse, JB Transport Sdn Bhd, Triumph Alliance Sdn Bhd, TINTT Packages Express Sdn Bhd, G-Force Sdn Bhd, TN Consolidated Sdn Bhd, Takhoolin (MSM), Farnal (MSM), Balamunis (MSM), Zanista (MSM), Itsona, TN Freight Sdn Bhd , Sipco Sdn Bhd, EC Distributors Sdn Bhd, Mobile Pacific Sdn Bhd, Semangat Forwarding Agent Sdn Bhd, Vision Movers, Defrans Enterprise Sdn Bhd, Syarikat Bintang Sembilan, Tunas Planner Sdn Bhd, Kerry Logistics, Tenaga Nasional, Telekom Malaysia, Sime Darby Power, Kapar Energy, Ampston Electric, STR Solar, Skyline, Digi Telecommunications, AUO SunPower Sdn Bhd, Coates Brothers (M) Sdn Bhd, Esquel Group (HK), Kementerian Kesihatan Malaysia Government, Universiti Kebangsaan Malaysia University, Universiti Putra Malaysia University, Human St John Ambulance, SGL Carbon Sdn Bhd, Sun Glove Bhd, Sun Solar Sdn Bhd, Istana Budaya (HRH Resources (M) Sdn Bhd), Zebcycle Group (M) Berhad, Shimano Component (Japan), World Kitchen Sdn Bhd, Blossom Paragon Sdn Bhd, Chai Wah Shoes Trading Co., Sinaran Megamas Recycle, Grimekleen Maintenance Services Sdn Bhd



G-FORCE FORKLIFT TRAINING

(operated by In-Source Options Sdn Bhd)

4, Jalan Mandolin 33/5, Premier Industrial Park

Seksyen 33, 40400 Shah Alam, Selangor Darul Ehsan

Tel: 03-5103 4687

Fax: 03-9235 1167

Email: frank@isogroup.com.my / franktan88@gmail.com

Website: www.isogroup.com.my

018-771 9266
019-771 9266